



RETURNS PROCEDURE GUIDE - PLEASE RETURN WITHIN 14 DAYS

Please ensure all tags and labels are attached and intact. For full returns terms and conditions, please visit our returns section on www.zeeandco.co.uk/mens/returns.

TO RETURN TO ZEE & CO BRANCH:

You are able to return online orders within 14 days of receipt for an exchange or refund to any Zee & Co Branch. Simply take your delivery note or order confirmation and inform the sales assistant you purchased the item online. Please note that the refund must be credited back to the original card/payment method used.

TO RETURN BY COURIER COLLECTION – UK ONLY:

Please email our Customer Care Team on estore@zeeandco.co.uk who will arrange this for you. Please note that a £9 courier charge will need to be made prior to collection and this payment can be made on 01279 432078. Please complete the details below and enclose the information with the returned item.

FREE UK ROYAL MAIL RETURNS – UK ONLY:

Please complete the details below and enclose the information with the returned item. The Royal Mail returns label below should be attached to the outer packaging of the parcel and dropped into an official UK Post Office.

Please ensure that you obtain proof of postage. Please note that this FREEPOST service does not include insurance to the value of the goods. Proof of posting is not proof of receipt and all goods remain the responsibility of the customer until they are received back by Zee & Co.

PLEASE COMPLETE AND RETURN WITH YOUR ORDER

Order Number: _____ Customer Name: _____

Exchange for size: _____ (if exchange required)

Refund Required: YES NO (please circle)

Faulty Goods: YES NO (For Zee & Co information)



Zee & Co Ltd
New Court Business Park
Perry Road
Harlow
Essex
CM18 7NS

From:

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FOR USE WITH ROYAL MAIL FREEPOST RETURNS ONLY